

Complaint of Hector Aguayo continued

Mr. Aguayo maintains that his personal information was stolen from him, but without his knowledge. He believes this may have occurred at a place where he used to work. Mr. Aguayo believes it would have been easy for another employee to obtain this information from his employment records without his knowledge or permission.

Peoples Gas rejects this possibility and has insisted that in order for Mr. Aguayo to receive gas service that he must produce something that does not exist -- a police report from 1995 that says that Mr. Aguayo's wallet was stolen or home was broken into. Peoples Gas has taken the position that this is the only acceptable way to prove identity theft. Obviously, not only is this an impossibility for Mr. Aguayo, but it is improper and unjust. (See attached Exhibit B.)

Mr. Aguayo is unable to pay the outstanding \$599.11 that Peoples Gas is attributing to him and should not be held responsible for this bill in any case. Finally, Peoples Gas has denied Mr. Aguayo essential heating service throughout the winter months in direct violation of the law. Peoples Gas's actions have been unconscionable in this matter.

Darren Merriweather  
1101 N Kedvale  
Chicago, IL. 60651

To whom it may concern:

I am the current owner of 1101 N. Kedvale and have been since May of 1996. Mr. Hector Aquayo has not been a resident of 1101 N. Kedvale from the date I purchased this property.

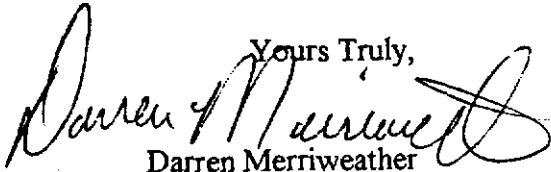
Yours Truly,  
  
Darren Merriweather  
773-227-5832

EXHIBIT B

# PEOPLES ENERGY

Peoples Gas  
North Shore Gas

November 24, 2001

Hector A. Aguayo  
3639 W. Mclean Ave.  
Chicago, IL 60647-3622

Re: 1101 N. Kedvale Ave. FL 2  
Account # 1500008132973

Dear Mr. Aguayo:

This letter is in response to your inquiry to the Illinois Commerce Commission concerning the above referenced address and account number.

After an extensive review of our records it has been determined that you had initiated gas service under your name and social security number for the referenced address on October 9, 1995. Services were discontinued for reason of non-payment on July 27, 1996.

Information that would be taken into consideration regarding your claim of non-responsibility – a police report for a stolen or lost wallet, home burglary, or a police report indicating the fraudulent use of your identification (between October 1995 & July 1996). This would explain why someone else other than you would have possession of such personal information as I had previously mentioned.

If you have such information as I have mentioned please forward this to me for my further review, until such time you will be held accountable for the charges incurred.

Sincerely,



Jeffrey C. Schaffer  
Special Services